

**Nourish Inc – AETNA CONTACT SHEET**  
**Control # 251523**

<b>Account Management Team:</b>	
<b>Account Executive</b> <ul style="list-style-type: none"> <li>Financial &amp; Strategic Discussions</li> <li>Renewal Activity</li> </ul>	<b>Name:</b> <i>Briana Wasserman</i> <b>Address:</b> 101 Park Avenue 15 <sup>th</sup> Floor New York, NY 10178 <b>Email:</b> <a href="mailto:WassermanB@aetna.com">WassermanB@aetna.com</a> <b>Phone:</b> 215-870-4322
<b>Account Associate</b> <ul style="list-style-type: none"> <li>Day to Day Issues</li> <li>Systemic Problems</li> <li>Network Issues</li> </ul>	<b>Name:</b> <i>Anne Stauffer</i> <b>Address:</b> 101 Park Avenue 15 <sup>th</sup> Floor New York, NY 10178 <b>Email:</b> <a href="mailto:StaufferA@aetna.com">StaufferA@aetna.com</a> <b>Phone:</b> 401-526-6889
<b>Sales Support Consultant</b> <ul style="list-style-type: none"> <li>Enrollment Materials</li> </ul>	<b>Name:</b> <i>Sally Shepack</i> <b>Email:</b> <a href="mailto:Sally.Shepack@aetna.com">Sally.Shepack@aetna.com</a> <b>Phone:</b> 973-244-3501
<b>Plan Sponsor Service Consultant</b> <ul style="list-style-type: none"> <li>Billing Questions or Discrepancies</li> <li>Triggering ID Cards</li> <li>Emergency Eligibility Updates</li> </ul>	<b>Name:</b> <i>Robert Evans</i> <b>Email:</b> <a href="mailto:EvansR3@aetna.com">EvansR3@aetna.com</a> <b>Phone:</b> 215-775-7257
<b>Electronic Eligibility Service Consultant</b> <ul style="list-style-type: none"> <li>Electronic Eligibility File Questions</li> <li>Emergency Eligibility Updates</li> </ul>	<b>Name:</b> <i>Sara Bais</i> <b>Email:</b> <a href="mailto:BaisS1@aetna.com">BaisS1@aetna.com</a> <b>Phone:</b> 559-241-5349
<b>Plan Sponsor Liaison</b> <ul style="list-style-type: none"> <li>Human Resources Contact Only</li> <li>Escalated Issues</li> <li>Claim Appeal Status Questions</li> </ul>	<b>Name:</b> <i>Nashelle Sewere</i> <b>Email:</b> <a href="mailto:SewereN@cvshealth.com">SewereN@cvshealth.com</a> <b>Phone:</b> 717-829-2244
<b>Medical Customer Service</b> <ul style="list-style-type: none"> <li>Individual Employee Inquiries</li> <li>Ordering ID Cards</li> <li>Status of Claims</li> <li>Benefit Questions</li> </ul>	<b>Address:</b> P.O. Box 981106 El Paso, TX 79998-1106 <b>Phone:</b> 800-962-6842

<p><b>Dental Customer Service</b></p> <ul style="list-style-type: none"> <li>• Individual Employee Inquiries</li> <li>• Ordering ID Cards</li> <li>• Status of Claims</li> <li>• Benefit Questions</li> </ul>	<p><b>Address:</b> Claims: Aetna Dental                  P.O. Box 14094                  Lexington, KY 40512-4094</p> <p><b>Phone:</b> 877-238-6200</p>
<p><b>Aetna Vision Preferred</b></p> <ul style="list-style-type: none"> <li>• Individual Employee Inquiries</li> <li>• Ordering ID Cards</li> <li>• Status of Claims</li> <li>• Benefit Questions</li> </ul>	<p><b>Address:</b> Claims: Aetna Dental                  P.O. Box 8504                  Mason, OH 45040-7111</p> <p><b>Phone:</b> 877-973-3238</p> <p><b>Email:</b> <a href="mailto:oonclaims@eyemed.com">oonclaims@eyemed.com</a> (out of network claims)</p>
<p><b>Informed Health Line</b></p> <ul style="list-style-type: none"> <li>• Nurse Hotline</li> </ul>	<p><b>Phone:</b> 800-556-1555</p>
<p><b>Teladoc</b></p> <ul style="list-style-type: none"> <li>• Members will need to register to access service</li> <li>• Members can schedule a call via phone or video chat</li> </ul>	<p><b>Phone:</b> 855-TELADOC (855-835-2362)</p> <p><b>Email:</b> <a href="http://member.teladoc.com/Aetna">member.teladoc.com/Aetna</a></p>
<p><b>Aetna Navigator</b></p> <ul style="list-style-type: none"> <li>• Registration Difficulties</li> <li>• Claim Status and Details</li> <li>• E-Mail Member Services</li> <li>• Ordering ID Cards</li> <li>• Decision/Support Tools</li> </ul>	<p><b>Phone:</b> 800-225-3375 (assistance with registering for Navigator)</p> <p><b>Email:</b> <a href="http://www.Aetna.com">www.Aetna.com</a></p>
<p><b>Aetna Pharmacy Management (Open 24/7 to assist pharmacies and members)</b></p> <ul style="list-style-type: none"> <li>• Questions or inquiries for RX Issues</li> </ul>	<p><b>Address:</b> P.O. Box 398106                  Minneapolis, MN 55439</p> <p><b>Phone:</b> 800-238-6279</p>
<p><b>Aetna Rx Formulary Search Website</b></p> <ul style="list-style-type: none"> <li>• Locate Aetna formulary online or print</li> </ul>	<p><b>Email:</b> <a href="http://www.aetna.com/formulary/search.jsp">www.aetna.com/formulary/search.jsp</a></p>
<p><b>Aetna RX Home Delivery</b></p> <ul style="list-style-type: none"> <li>• Mail Order Rx Program</li> </ul>	<p><b>Phone:</b> 866-612-3862</p> <p><b>Email:</b> <a href="http://www.aetnarxhomedelivery.com">www.aetnarxhomedelivery.com</a></p>
<p><b>Aetna Behavioral Health</b></p> <ul style="list-style-type: none"> <li>• Behavioral Health Inquiries</li> </ul>	<p><b>Phone:</b> 800-424-4047</p> <p><b>Email:</b> <a href="http://www.aetnabehavioralhealth.com">www.aetnabehavioralhealth.com</a></p>
<p><b>Aetna Website</b></p> <ul style="list-style-type: none"> <li>• Aetna's Home Page</li> </ul>	<p><b>Email:</b> <a href="http://www.Aetna.com">www.Aetna.com</a></p>
<p><b>Aetna Vision Discount Program</b></p> <ul style="list-style-type: none"> <li>• Vision Discount program (for further information members should log into Navigator)</li> </ul>	<p><b>Phone:</b> 800-793-8616</p> <p><b>Email:</b> <a href="http://www.aetna.com/docfind/home.do">http://www.aetna.com/docfind/home.do</a></p>
<p><b>HearPO</b></p> <ul style="list-style-type: none"> <li>• Hearing Discount Program (for further information members should log into Navigator)</li> </ul>	<p><b>Phone:</b> 888-Hearing</p> <p><b>Email:</b> <a href="http://www.hearpo.com/aetna/">www.hearpo.com/aetna/</a></p>
<p><b>Global Fit</b></p> <ul style="list-style-type: none"> <li>• Gym Discounts and Exercise equipment discounts (for further information members should log into Navigator)</li> </ul>	<p><b>Phone:</b> 800-298-7800</p> <p><b>Email:</b> <a href="http://www.GlobalFit.com/fitness">www.GlobalFit.com/fitness</a></p>
<p><b>Aetna's Discount Program</b></p> <ul style="list-style-type: none"> <li>• Member website</li> </ul> <p><b>*Registration is required by member *</b></p>	<p>For more information on Aetna's discount programs, we suggest member's register through Navigator. They can access Navigator through <a href="http://www.aetna.com">www.aetna.com</a></p>