

COMMUNITY SUPPORTS	
NAME AND AGENCY	PHONE # / WEBSITE
Toronto Police Services (EMERGENCY)	911
Toronto Police Services (Non-Emergency)	(416) 808-2222
Toronto Police Service – 52 Division	(416) 808-5200
City of Toronto – Community Crisis Response Program (CCRP)	
Olivia Wilks, Community Development Officer	416-302-6430
	Call: 211
211 Central - A central access point to be connected to culturally appropriate mental health	Text: 21166
and other social services that meet your needs.	TTY: (888)-340-1001
Toronto Public Health	(416) 338-7600
Victim Services of Toronto	(410) 550 7000
Victim Services of Folding Victim Services Toronto provides 24/7 Immediate Crisis Response, intervention and	(416) 808-7066
prevention services which are responsive to the needs of individuals, families and	
communities affected by crime and sudden tragedies.	
Province of Ontario: Victim Witness Assistance Program (V/WAP)	
V/WAP provides information, assistance and support to victims and witnesses of crime to	(416) 492-4762
increase their understanding of, and participation in the criminal court process. Services are	
provided on a priority basis to the most vulnerable victims and witnesses of violent crime.	
Services begin once police have laid charges and continue until the court is over.	
Crisis Outreach Services for Seniors	(416) 640-1459
Crime Stoppers	(416) 222-TIPS (8477)
*Calls are not recorded and Crime Stoppers does not have call display, guaranteeing your	
identity remains anonymous. People providing information will be given a secret code	
number. You will never be asked to identify yourself or testify in court.	
Distress Centre	
Provides 24-hour telephone support, 365 days a day. Offer round the clock response to	416-408-HELP (4357)
those experiencing emotional distress or in need of crisis intervention and suicide	
prevention. They also provide face to face support and counselling to people dealing with the	
effects of suicide and homicide.	
Kids Help Phone	
Kids Help Phone is there for young people either by phone or online with the immediate,	1(800) 668-6868
caring, professional, anonymous help and hope they need and deserve. Kids Help Phone	
doesn't trace calls or IP addresses, and doesn't use call display.	
Gerstein Centre	
Provides crisis intervention to adults, living in the City of Toronto. This includes supportive	Crisis Line (416) 929-5200 Referral Line (416) 929- 9897
counselling for immediate, crisis issues and referrals to other services for on-going, non-crisis	
issues. Our service is a community mental health service and is non-medical.	
Help Ahead	
Assesses mental health needs and provides referral to closest & most appropriate agency	1 (866) 585-6486
211	
Web-enable local data to create a fully searchable, bilingual point of access to over 60,000	211 www.211toronto.ca
community, social, health and related government programs and services in Ontario.	
311 .	311
Information of City Services – available 24/7	www.toronto.ca/311/
	Call: 988
Suicide Crisis Helpline	Text: 988
Phone and text helpline available 24/7 in English and French.	Section 1
Filone and text helpline available 24/7 in English and French.	www.988.ca